The National Domestic Violence
HOTLINE
1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

2015 Delaware State Report

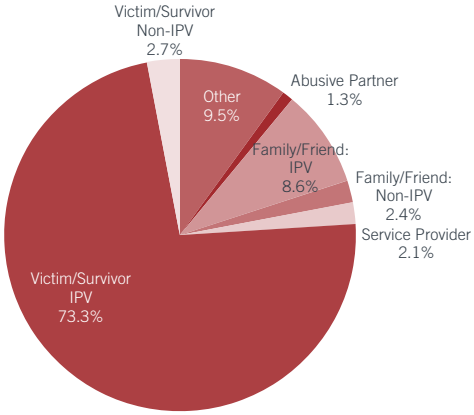
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **375 contacts** from Delaware. The state ranks 45 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

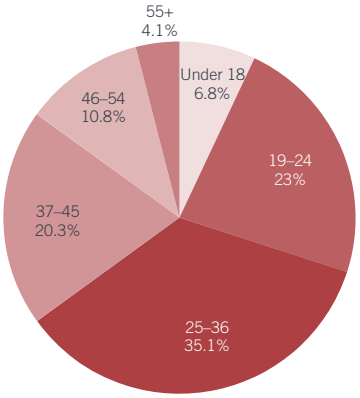
**Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.*

Phone	330
Chat	45
TTY	0
Total	**375**

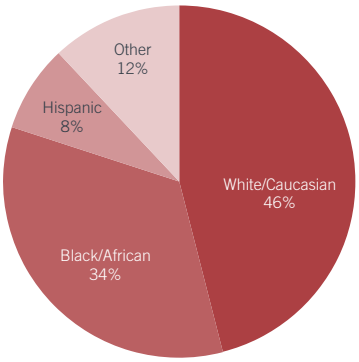
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

Victim/Survivor: IPV (Intimate Partner Violence) – *a victim or survivor of abuse from his/her partner or spouse*
Friend/Family: IPV (Intimate Partner Violence) – *a friend or family member of a victim/survivor of IPV or abusive partner*
Victim/Survivor: Non-IPV– *a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.*
Friend/Family: Non-IPV – *a friend or family member of a victim of any other type of abuse, such as child or elder abuse*
Service Provider – *a caller from any agency, including other domestic violence agencies, which provides social services*
Abusive Partner – *a caller who identifies as abusive or who an Advocate believes to be an abusive partner*
Other – *any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals*

Top 10 Cities in Contact Volume

1. Wilmington	30%
2. Dover	13%
3. Newark	13%
4. New Castle	11%
5. Bear	4%
6. Claymont	3%
7. Lewes	2%
8. Seaford	2%
9. Georgetown	2%
10. Middletown	2%
Total:	82%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

96%
Emotional/Verbal Abuse
degradation, threats, insults, humiliation, isolation, etc.

65%
Physical Abuse
hitting, biting, choking, etc.

20%
Economic/Financial Abuse
control finances, ruin credit, etc.

9%
Sexual Abuse
rape, exploitation, coercion, etc.

5%
Digital Abuse
steal passwords, constant texts, etc.

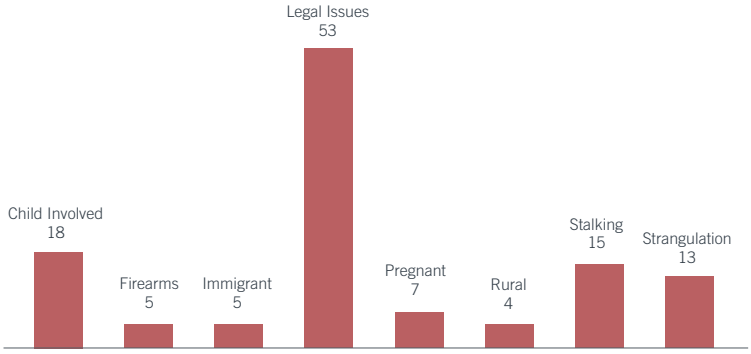
Referrals to Service Providers
431

Offers to Direct Connect
141

Referrals to Other Resources
125

This report was supported by Grant Number 90EV0426 from Administration on Children, Youth and Families, Family and Youth Services Bureau, U.S. Department of Health and Human Services.

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	58	41%
Other	51	36%
Custody/Visitation	38	27%
Divorce	22	16%
Citizenship/Documentation	8	6%
Interstate Custody	5	4%

Commonly Requested Hotline Services:

Domestic Violence Shelter	71	26%
Legal Advocacy	76	28%
Individual Professional Counseling	75	28%
DV Support Groups	54	20%
DV Nonresidential Services	44	16%
Legal Representation	35	13%

Most-Referred Resources

Womenslaw.org
Childhelp National Child Abuse Hotline
Custody Prep for Moms
211 - United Way
Legal Resource Center on Violence Against Women